

CogniViTra_Testing - Bug #61

Difficulties in some browsers

13 July 2020 17:21 - Judit Lopez

Status:	New	Start date:	13 July 2020
Priority:	Normal	Due date:	
Assignee:		% Done:	0%
Category:		Estimated time:	0.00 hour
Target version:		Spent time:	0.00 hour
Description			
Dr. Antoni Callén: ++			
- In a mac environment it does not work, in Safari impossible and with Chrome it does not load the contents. I have tested on a laptop with Windows 10 and Chrome and it comes out cropped(you need to adjust the magnification but it is cropped)			
- In Windows 10 and Internet Explorer it does not load the exercises, and it takes much longer to enter the page.			

History

#1 - 13 July 2020 17:23 - Judit Lopez

Dr. Edwin Pesantes: ++

- In Chrome it takes a while to enter but in the end it loads the platform.

#2 - 13 July 2020 17:24 - Judit Lopez

Dr. Edwin Pesantes: ++

-It happens to me the same as to Dr. Antoni Callén with the screen that appears cropped as seen in the image. It is easily resolved by reducing the image using the Ctrl-commands, with this you can see all the contents of the page, but it can be a problem if we take into account that the end-users will be the patients (patients with cognitive impairment or at risk)

#3 - 13 July 2020 17:29 - Judit Lopez

Dr. Edwin Pesantes:

-In the case of Windows 10 with Explorer, I have definitely not been able to enter, the platform does not load and it is hanged up